SATCHIDANANDA MIMS a.k.a. Satchi Mims P.O. BOX 19304 OAKLAND, CA 94619

510-530-6345

Creditor In Pro Se

#### UNITED STATES BANKRUPTCY COURT EASTERN DISTRICT OF VIRGINIA

In re:

CIRCUIT CITY STORES, INC., et al. Debtor(s).

Case No.: 08-35653-(KRH)

Chapter 11

Jointly Administered

[PROPOSED ORDER]

**DEPT**: Room 5000

JUDGE: Honorable Kevin R. Huennekens

# ORDER OVERULING DEBTORS' SEVENTIETH OMNIBUS OBJECTION TO <u>CERTAIN LEGAL CLAIMS</u>

Omnibus Objection to claims (Disallowance Of Certain (I) (Legal Claims)) ("the, Objection"), it appearing that the objection violates Federal Rule of Bankruptcy procedure 3007§(d)(1-8) and that good cause does not exist to grant ("the Debtors") motion as to Satchidananda Mims a.k.a. Satchi Mims ("the, Creditor"); and the Court having held a hearing (the, "Hearing") on the Seventieth Omnibus Objection to Claims (Disallowance Of Certain (I) (Legal Claims)) on \_\_\_\_\_\_, 2010; [and the above-captioned debtor (the "Debtors") having ask for the relief requested in the Motion (the "Objection");] [and upon all of the proceedings had before the Court; and after due deliberation and sufficient cause appearing therefore[; and for the reasons stated by the Court on the record of the Hearing], it is hereby

Case 08-35653-KRH Doc 7318-1 Filed 04/16/10 Entered 04/29/10 08:21:34 Desc Exhibit(s) Page 2 of 24

ORDERED that the Motion ("the, Objection") is ultimately denied; and it is further

ORDERED that Satchidananda Mims aka Satchi Mims request for equitable estoppel is granted in part, as to precluding ("the Debtors") from denying sending the Claimant two claim forms, which acknowledge ("the Debtors") are aware of their own actions, and know of their likely legal responsibility to ("the Creditor"). ("The Debtors") actions are inconsistent with the Objection to Certain Claims (Disallowance of Certain Legal Claims) in that, ("the Debtors") state in the objection they dispute the claims, and their books don't show any form of liability. If their books didn't show any form of liability they wouldn't have sent ("the Creditor") claim forms or listed ("the Creditor") as a Creditor in the initial Bankruptcy filing; and it is further

ORDERED as to ("the Creditor") claim #5708 ("the Debtors") are hereby limited to the objections set within the scope of Bankr. Code, 11 USCS § 502(b) (1-9) and the Omnibus objections set within the scope of The Federal Rule of Bankruptcy procedure 3007; and it is further

ORDERED the proof of claim form #5708 filed by claimant; in respect to ("the Debtors") Circuit City Stores West Coast, Inc. is valid and provides sufficient prima facie evidence to survive ("the Debtors") Seventieth Omnibus Objection to Certain Claims (Disallowance Of Certain (I) (Legal Claims).

Dated:			2010
	Richmond,	Virginia	

HONERALBLE KEVIN R. HUENNEKENS UNITED STATES BANKRUPTCY JUDGE I ASK FOR THIS:

SATCHIDANANDA MIMS aka Satchi Mims

P.O. BOX 19304 OAKLAND, CA 94619 510-530-6345

Creditor in Pro Se

# CERTIFICATION OF ENDORDSEMENT UNDER LOCAL RULE 9022-1(C)

Pursuant to Local Bankruptcy Rule 9022-1(C), I hereby certify that the foregoing proposed order has been endorsed by or served upon all necessary parties.

SATCHIDANANDA MIMS aka Satchi Mims

P.O. BOX 19304

OAKLAND, CA 94619

510-530-6345

Creditor in Pro Se

Case 08-35653-KRH Doc 7318-1 Filed 04/16/10 Entered 04/29/10 08:21;34 Desc Exhibit(s) Page 4 of 24

# EXHIBIT 1

ATTORNEY OR PARTY WITHOUT ATTORNEY PARTY, Shall the remote, and address; SATCHIDANANDA MIMS also, SATCHI MIMS	
P.O. BOX 19304 OAKLAND, CA 94619	***************************************
TELEPHONE NO: 510 530-6345 FAX NO. (Cyddong):	
E-MAR ADDRESS (Optional):  ATTORNEY FOR (Name): Plaintiff in Pro Per	}
SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA	1
STREET ADDRESS 600 WASHINGTON STREETING COUNTY SUPERIOR S	ति ।
(	
CITYAND ZIP CODE OAKLAND, 94610 OAKLAND CA 94612-4280	
GRANCH MAKE: LIMITED JURSIDICTION	FILED
PLAINTIFF: SATCHIDANANDA MIMS AKA SATCHI MIMS	ALAMEDA COUNTY
DEFENDANT: CIRCUIT CITY STORES, INC.	" <sup>∷</sup> % ₁ 266€
	LERK OF THE SUPERIOR COURT
CONTRACT	Deputy
COMPLAINT AMENDED COMPLAINT (Number):	
CROSS-COMPLAINT AMENDED CROSS-COMPLAINT (Number):	
Jurisdiction (check all that apply):	CASE NUMBER:
ACTION IS A LIMITED CIVIL CASE  Amount demanded Codes not exceed \$10,000	) _ ` )
exceeds \$10,000 but does not exceed \$25,000	RG08399323
ACTION IS AN UNLIMITED CIVIL CASE (exceeds \$25,000)  ACTION IS RECLASSIFIED by this amended complaint or cross-complaint	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
from limited to unlimitedfrom unlimited to limited	
1. Plaintiff (name or names): SATCHIDANANDA MIMS AKA SATCHI MIMS	
alleges causes of action against defendant" (name or names):	·
CIRCUIT CITY STORES, INC., DOES 1 TO 5	• .
2. This pleading, including attachments and exhibits, consists of the following number of p	ages: 59
3. a. Each plaintiff named above is a competent adult	<u>.</u>
except plaintiff (name):	•
(1) a corporation qualified to do business in California	
(2) en unincorporated emity (describe):	
(3)ofter (specify):	
<ul> <li>Plaintiff (name):</li> <li>a.  has compiled with the fictitious business name laws and is doing business up</li> </ul>	nder the fictitious name (specify):
b has complied with all licensing requirements as a licensed (apacity):	
c Information about additional plaintiffs who are not competent adults is shown in	Attachment 3c.
<ol> <li>a. Each defendant named above is a natural person</li> <li>except defendant (neme): Circuit City Stores, Incexcept defendant</li> </ol>	at (nama)
	it (name). iess organization, form unknown
(2) a corporation (2) soorpo	•
(3) an unincorporated entity (describe): (3) an unin	ncorporated entity (describe):
(4) a public entity (describe):	c entity (describe):
(5)other (specify): (5)other (	specify): una consedefendant. Pega 1 of 2
Form Approved for Optional Use COMPI AINT—Contract	Code of CM Procedure, § 425.12
Judeki Council of Cattoria PLD-C001 [Rev. January 1, 2007]	American Legalites, Inc.

	PLD-0-001
MIMS V. CIRCUIT CITY STORES, INC.	CARE NUMBER:
4. (Continued)  b. The true names of defendants and as Does are unknown to plaintiff.  (1) Doe defendants (specify Doe numbers): 1 to 5  defendants and acted within the scope of that agency or employment  (2) Doe defendants (specify Doe numbers): 1 to 5  plaintiff.  c. Information about additional defendants who are not natural persons is conditional defendants who are joined under Code of Civil Procedure section 382 are	_ are persons whose capacities are unknown to contained in Attachment 4c.
5. Plaintiff is required to comply with a claims statute, and a. has complied with applicable claims statutes, or b. is excused from complying because (specify):	
6. This action is subject to Civil Code section 1812.10 Civil Code 7. This court is the proper court because a. a defendant entered into the contract here. b. a defendant lived here when the contract was entered into. c. a defendant lives here now. d. the contract was to be performed here. e. a defendant is a corporation or unincorporated association and its principal fill the property that is the subject of this action is located here. g. other (specify):	
<ul> <li>B. The following causes of action are attached and the statements above apply to ear more causes of action attached):</li> <li>Breach of Contract</li> <li>Common Counts</li> <li>Other (specify):  Breach of the covenant of good faith, Breach of Warranty fitness.</li> <li>Other allegations:</li> </ul>	
Sce attachment 9a.  10. Plaintiff prays for judgment for costs of suit; for such relief as is fair, just, and eq  a.  damages of: \$ 9,500.00  b.  interest on the damages  (1)  according to proof  (2)  st the rate of (specify): percent per year from (date):  c.  sttomey's fees  (1)  of: \$  (2)  according to proof.  d.  other (specify):  Emotional, Exemplary and Punitive damages	·
11. The paragraphs of this pleading alleged on information and belief are as fol All Paragraphs  Date: July 21, 2008  SATCHIDANANDA MIMS aka Satchi Mims  (TYPE OR PRINT NAME)  (If you wish to verify this pleading, affix a verifical	(SIGNATURE OF PLAINTIFF OR ATTORNEY)

	MC-02	5
SH	ORT TITLE: MIMS V. CIRCUIT CITY STORES, INC.	
		ا
,	ATTACHMENT (Number): 9.8 Page 3 of	.
·	(This Attachment may be used with any Judicial Council form.) (Add pages as required	d)
2	Plaintiff: Satchidananda Mims aka Satchi Mims hereby demands a jury trial.	
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27	(If the item that this Attachment concerns is made under penalty of perjury, all statements in this Attachment are made under penalty of perjury.)	

A CONTROL OF THE CONT	PLD-C-001(1)
HORT TITLE: MIMS V. CIRCUIT CITY STORES, INC.	CABE NUMBER:
viivib v. Circoir Cirr Stores, i.e.	
FIRST CAUSE OF ACTION—Breach of C	Contract
ATTACHMENT TO Complaint Cross - Complaint	
(Use a separate cause of action form for each cause of action.)	
BC-1. Plaintiff (name): SATCHIDANANDA MIMS aka Satchi Mi	ms
alleges that on or about (date): September 07, 2005  a written oral other (specify): agreement was made between (name parties to agreement): Satchi Mims and Circuit City Stores, Inc.  A copy of the agreement is attached as Exhibit A, or The essential terms of the agreement are stated in Attached	nchment BC-1 are as follows (specify):
·.	
BC-2. On or about (detes): November 10, 2005 and various times the defendant breached the agreement by the acts specified in A (specify):	tereafter ttachment BC-2 the following acts
BC-3. Plaintiff has performed all obligations to defendant except those obligate excused from performing.	ions plaindff was prevented or :
BC-4. Plaintiff suffered damages legally (proximately) caused by defendant's i	preach of the agreement
As a proximate result of defendant's breach of the agreems sum of \$2000.00, the amount plaintiff paid to defendant for laptop repair services during, September 2005 through September	r the laptop computer and insurance
BC-5. Plaintiff is entitled to attorney fees by an agreement or a statute  of \$ according to proof.	
Plaintiff repeats and re-alleges the allegations set fourth in set fourth in this matter.	paragraphs I through II as if fully
. • .	
•	Page 4
Form Approved for Optional Use CALLSE OF ACTION . Breach of Contract	Page 1 of 1  Code of Civil Procedure, § 425, 12

		MC-	-02
SHORT TITLE:	•	CASE NUMBER:	
MIMS V. CIRCUIT CITY, INC.		1	
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ATTACHMENT (Number): BC-2

Page \_\_\_5\_\_ of \_\_

· (This Attachment may be used with any Judicial Council form.)

(Add pages as required)

On or about September 7, 2005 plaintiff entered into written agreement with defendant Circuit City Stores, Inc. A copy of the original agreement is attached as Exhibit A as section one and a updated copy of the Circuit City Advantage Plan, which plaintiff received on or about December 10, 2007, labeled Exhibit A section two and made a part hereof.

On or about November 10, 2005 and various times thereafter defendant Circuit City Stores, Inc. breached the contract as follows:

Defendants failed and neglected to perform in accordance with the agreement terms therein, in that defendants repaired: the TOS M45S265 laptop's: screen, circuit motherboard, power button, key board, F10 and F11 keys malfunction....etc., and its accessories multiple times, in a careless and unworkmanlike manner, and used such inferior, defective and unsuitable parts that the repairs made to the laptop was wholly inadequate for the normal and efficient operation of plaintiff, and has continuously ceased to function correctly, shortly after each repair.

Additionally Defendant breached the agreement by performing benefits under the contract in a generally incompetent and unsatisfactory manner by attempting to repair the laptop defects more than 13 times and failing to correct defects each time. Particularly on or about June 24, 2008 plaintiff sent the laptop to defendant to make repairs for malfunctions of the computer screen, F10 and F11 keys on the keyboard that turn on automatically when the screen or computer is moved causing the keyboard to become inoperable, and wireless modern having problems staying connected to the internet. On or about July 4, 2008 Plaintiff received an email from defendant indicating that computer is repaired. The computer was delivered to plaintiff on July 8, 2008. The computer problems were not repaired as indicated in the email, the computer worksheet defendant shipped along with the defective computer doesn't indicate any action was taken in regards to the F10 or F11 keys or screen in the lower part of the worksheet listed as notes, says technican re-soldered the DVD Drive connecter and cleaned the volume knob restored the operating system. Additionally, plaintiff discovered that the defendant cracked the AC Adapter upon receiving computer back. Plaintiff has attempted to use the computer and the defects still exist. See Exhibit C attached, it shows correspondence between plaintiff and defendant regarding above described specific repairs and computer defects.

Furthermore, defendant breached the contract by not following specific provisions in the contract. The contract, states in relevant part: "City Advantage protection plan is not just protection, but service far beyond manufacture's warranty, including: Replacement if we can't fix it.... If a defect is found, your product will be repaired or replaced....." Additionally, see Exhibit A section two, the contract under section 10 titled No lemon Guarantee, states in relevant part: "B. Computer Products: If your product or any component of your product is repaired three times and it fails a fourth time due to the same problem......, We will replaced the Product or component under our no lemon guarantee....."

Defendant breached the contract by failing to make adequate repair to cure computer defects, and after making over 13 unsuccessful attempts to repair reoccurring defects of the computer, refuses to issue a replacement computer or refund. Moreover the product has failed more than four times and defendant has tried to repair the product more than four times due to the same problem and failed, the product is defective.

(If the item that this Attachment concerns is made under penalty of parjury, all statements in this Attachment are made under penalty of parjury.)

ATTACHMENT to Judicial Council Form

WWW.courtinfo.ch.gov

Form Approved for Optional Use Judicial Council of California NG-025 [Rev. Jenusry 1, 2007]

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<u> </u>		PLD-PI-001(3)
HORT TITLE:	CASE NUMB	ER
AIMS V. CIRCUIT CITY STORES, INC.		
SECOND CAUSE OF ACTION—Intentio	nal Tort	Page 6
ATTACHMENT TO Complaint Cross - Complaint		•
(Use a separate cause of action form for each cause of action.)		
IT-1. Plaintiff (name): SATCHIDANANDA MIMS AKA SATCHI M	MIMS	
elleges that defendant (name): CIRCUIT CITY STORES, INC.		
Does 1 to 5		
was the legal (proximate) cause of damages to plaintiff. By the following a caused the damage to plaintiff on (date): November 10, 2005	acts or omissions to	act, defendant intentionally
at (place): Circuit City Stores, Inc., Emeryville, CA		

(description of reasons for liability):

For Breach of Implied Covenant of Good Faith and Fair Dealing

- 20. Plaintiff repeats and re-alleges the allegations set fourth in paragraphs BC-1 through BC-6 as if fully set fourth in this matter.
- 21. Defendant is, and at all times herein mentioned, was a Corporation organized and existing under the laws of the State of California with principle offices located at 5795 Christie Ave Emeryville, California herein mentioned, each of the defendants sued herein was the agent and employee of each of the remaining defendants and was at all times acting within the purpose and scope of such agency and employment.
- 22. Defendant owes a duty of good faith and fair dealing to plaintiff, because the defendant sold the City advantage Protection Plan computer service repair and replacement, insurance to plaintiff; the defendant has benefited from the premiums paid by plaintiff and the other income derived from the sale of the insurance policy to plaintiff and has administered processed and coordinated claims made by plaintiff; and while soliciting insurance business from plaintiff and handling claims filed by plaintiff, the defendant made representations concerning the characteristics and benefits of the insurance policies that plaintiff ultimately purchased. The defendant also widely advertised the characteristics and benefits of the City advantage Protection Plan computer service repair and replacement insurance that plaintiff ultimately purchased.

Page 1 of 1

American LegalNet, Inc.

SHORT TITLE:	CASE NUMBER:
– MIMS V. CIRCUIT CITY STORES, INC.	<b>)</b>
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- 1 || Second Cause of Action-Breach of Implied Covenant of Good Faith and Fair Dealing Against (cont'd)
  - 23. By virtue of the special relationship that was created when it sold the City advantage Protection Plan computer service repair and replacement insurance policy to plaintiff and established intercompany pooling arrangements and means of common management and control within the defendants organization with respect to its insurance business, and implicit in its insurance contracts, the Circuit City Stores, Inc. owes a duty of good faith and fair dealing to plaintiff. In light of these duties to plaintiff, the Circuit City Stores, Inc. is barred from, in any way, attempting to damage the interests of its policyholder, Satchi Mims, or to profit at the expense of plaintiff.
  - 24. California law implies a covenant of good faith and fair dealing in all contracts between parties entered into in the State of California.
  - 25. At all times mentioned in this complaint, plaintiff was the owner of a certain laptop computer, Toshiba Satellite Model # M45S265 Serial# 75095029Q referred to below as computer.
- 26. On or about September 07, 2005, in consideration of the payment of biyearly premium of \$ 243.00, made by Circuit City Stores, Inc. defendant, by its duly authorized agents, executed and delivered to plaintiff in Oakland, Alameda County, State of California, its policy of insurance bearing number 85 6512453, referred to below as "the policy." The policy by its terms was effective from September 07, 2005, to September 07, 2007. The policy was renewed and effective from September 08, 2007 to September 08, 2009. The additions or changes to the renewed policy weren't known or received by plaintiff until the policy was paid in full, and received by plaintiff on or about December 10, 2007. A copy of the agreement is attached as Exhibit A, labeled section one and a copy of the Circuit City Advantage Plan updates or additions and amendments, is labeled as section two and made a part hereof.
  - 27. The policy at all times mentioned in this complaint provided the following coverage:
  - Coverage (A) computer repair and replacement. To repair or replace, and pay all reasonable expenses incurred from service or repair to notebook computer, hereinafter called loss, caused by defect, accidental damage and damage caused by the normal operation and use of the computer."
  - 28. On or about April 14, 2006, while the policy was in full in full force and effect, the computer malfunctioned and displayed the following defects: malfunctioning screen, malfunctioning key board, F10 and F11 keys came on automatically when screen was moved and caused keyboard to become inoperable. Plaintiff notified defendant of loss, opened incident claim number G9443001, returned the computer to defendant and on April 24, 2006 defendant returned the computer to plaintiff indicating defendant canceled repairs for the computer.

(Required for verified pleading) The items on this page stated on information and belief are (specify item numbers, not line numbers):

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1 || Second Cause of Action-Breach of Implied Covenant of Good Faith and Fair Dealing Against (cont'd)

29. Plaintiff gave defendant notice of loss, and has otherwise performed all the terms and conditions of the policy on his part to be performed.

30. On or about April 24, 2006, defendant denied plaintiff's claim, by canceling requested repairs. Defendant has continuously denied plaintiff's claims for loss by failing to repair defects found in the product various times, and refusing to issue a replacement computer or refund, as stated in the terms of the agreement. Plaintiff has continuously reported loss to defendant, and defendant has opened over 13 claims regarding computer defects. A few of the claims plaintiff filed dealing with defect issues are listed as follows: 9632790, 982820, 9927248, 11541372...etc. The computer defects have not been properly repaired and defendant refuses to issue replacement or refund. In addition plaintiff contacted defendant in writing on June 24, 2008, requesting a new computer or refund. Defendant responded, by letter dated July 1, 2008, from Marty M., Customer Support Coordinator, directing plaintiff to call their management line to request a computer exchange under their no lemon guarantee. On or about July 07, 2008 Plaintiff followed the instructions indicated in received letter and called defendant, and a customer service representative named Allen indicated that the Case #1896800 doesn't exist. Then Allen indicated that he couldn't do anything about replacement because computer was in the process of being repaired. He issued a new case # 11748796 and told plaintiff if your computer has problems call me and problems will be resolved. Allen called plaintiff on or about July 9, 2008 and asked about the status of repair, plaintiff told Allen that the defects were not adequately repaired, same issues or defects reported, keep reoccurring. Allen told plaintiff he would call plaintiff in the near future, to see if computer is still having defect problems. Moreover on or about June 24, 2008 plaintiff sent the laptop to defendant to make repairs for malfunctions of the computer screen, F10 and F11 keys on the keyboard that turn on automatically when the screen or computer is moved causing the keyboard to become inoperable, and wireless modern having problems staying connected to the internet. On or about July 4, 2008 plaintiff received an email from defendant indicating that computer is repaired. The computer was delivered to plaintiff on July 8, 2008. The computer problems were not repaired as indicated in the email, the computer worksheet defendant shipped along with the defective computer doesn't indicate that any action was taken in regards to the F10 or F11 keys or screen, in the lower part of the worksheet, listed under notes, it states the technician re-soldered the DVD Drive connecter and cleaned the volume knob and restored the operating system software. Additionally, plaintiff discovered that the defendant cracked the AC Adapter upon receiving computer back. Correspondences between plaintiff and defendant is attached as Exhibit C and made a part hereof. Defendant failed and refused, and continues to fail and refuse, to adequately repair or provide plaintiff with a suitable replacement computer whose value is equal to that of the computer, or issue refund in the sum of \$2000.00.

(Required for verified pleading) The items on this page stated on information and belief are (specify item numbers, not line numbers):

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- Second Cause of Action-Breach of Implied Covenant of Good Faith and Fair Dealing Against (cont'd)
- 31. During the course of soliciting plaintiff's insurance patronage, and while administering plaintiff's insurance, the Circuit City Stores, Inc. organization and its agents made representations to plaintiff, including:
- A. Representations that the City advantage Plan coverage insurance policy sold by defendant would provide plaintiff with coverage of claims regarding the computer, and if defects cannot be repaired, the product would be replaced or a refund will be issued.
- B. Representations in its advertising aimed at patron's like plaintiff that its City advantage Plan coverage insurance policy sold by defendant would provide plaintiff with coverage of claims regarding the computer, and if defects cannot be repaired, the product would be replaced or a refund will be issued.
- 32. In addition to the misrepresentations made by Circuit City Stores, Inc. described above, that organization has failed to handle properly plaintiff's claims and requests for repair, a replacement computer or refund. Among other things, the defendant has failed to acknowledge or respond to pertinent communications with reasonable promptness, failed to adopt and implement reasonable standards for prompt investigation of claims, wrongfully denied plaintiffs request on the claim without conducting a reasonable investigation, failed to affirm or deny coverage of plaintiff's claims within a reasonable time, failed to provide promptly to plaintiff a reasonable explanation of the basis for rejection of claims.
- 33. Also, in its scheme to harm its insured, Satchi Mims, and to benefit from it, the defendant placed one sided clauses in their written agreement in conflict with California public policy and law. Particularly provision 14. Mandatory Arbitration. The mandatory arbitration clause is in conflict with public policy and state law, because California Code of Civil Procedure section 631 doesn't allow for jury trial to be waived before litigation. In addition, clauses 15 and 18, which indicate that the contract shall be interpreted and enforced in accordance with the laws of Commonwealth Virginia. Plaintiff lives in California and defendant does business in California, and the contract was created in California, therefore California courts have jurisdiction over issues regarding their agreement. It would be unconscionable for the court to allow defendant, to circumvent California law and use Virginia law in interpreting the contract, because the law is probably more to the benefit of defendant. Therefore, an actual controversy exist between plaintiff and defendant as to whether or not defendant can circumvent California Law and use a one sided contract to force plaintiff to give up right to a jury trial although not authorized by law and bound plaintiff to Virginia law although neither party is in the state Virginia.

To protect its rights and interests, Plaintiff requires this court determine and declare that the Defendant Circuit City Stores Inc., is subject to statutory limitations of pertinent California law, nutlify the contract clauses requiring mandatory arbitration in conflict with California law, and declare that Defendant is liable to indemnify Plaintiff's computer either by giving Plaintiff a replacement computer whose value is equal to the computer at the time it was purchased or issue refund.

(Required for verified pleading) The items on this page stated on information and belief are (specify item numbers, not line numbers):

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SHORT TITLE:	CASE NUMBER:
- MIMS V. CIRCUIT CITY STORES, INC.	

- || Second Cause of Action-Breach of Implied Covenant of Good Faith and Fair Dealing Against (cont'd)
- 34. The misrepresentations, the wrongful handling of plaintiff's claims, and the wrongful scheme to prevent plaintiff from receiving benefits, by continuously trying to repair defects that can't be repaired instead of issuing a replacement or refund, all as described in paragraphs 1-33 above, constitute unfair or deceptive acts or practices under and violations of sections 790, 790.02, 790.03, rules adopted by the State Board of Insurance pursuant to the California Insurance Code, including Section 1770 of the California Civil Code and sections 17200, 17201, 17202, 17203, 17206 of the California Business & Professions Code. Specifically, the Circuit City Stores, Inc. organization has engaged in unfair or deceptive acts or practices by: (a) Misrepresenting the terms of insurance policies it offered for sale; (b) Falsely advertising the terms of insurance policies it offered for sale; (c) Representing that its insurance policies and services had characteristics and benefits which they did not have; (d) Advertising insurance policies and services with intent not to sell them as advertised; (e) Representing that environmental impairment liability insurance polices sold by it conferred or involved rights, remedies, or obligations which they did not have or involve: (f) Misrepresenting pertinent facts or policy provisions relating to insurance coverage; (g) Engaging in wrongful claims handling and unfair claim settlement practices; (h) Breaching the duties of good faith and fair dealing it owes to its insured, Satchi Mims and (i) Engaging, in practices that are deceptive and unfair under sections 17200, 17201, 17202, 17203, 17206 of the California Business & Professions Code and section 1770 of the Civil Code.
- 35. By entering into the above described scheme and taking the actions described above, the defendant has breached its duty of good faith and fair dealing.
- 16 36. As a result of such breaches of good faith and fair dealing, and such egregious bad faith conduct, plaintiff has suffered, and is continuing to suffer, serious actual and potential harm, and by this suit hopes to recover from such harm.
  - 37. Circuit City Stores, Inc. organization has committed its bad faith conduct in violation of the law and public policy intentionally, maliciously, with furtive design and ill will towards Satchi Mims or with conscious indifference towards and reckless disregard for plaintiff's rights and interests, and for this conduct plaintiff seeks emotional, punitive and exemplary damages.
  - 38. As a proximate result of defendant breach of the covenant of good faith and fair dealing as herein alleged, plaintiff seeks general damages in an amount to be determined by proof at trial.
- 39. As a further proximate result of defendant breach of the covenant of good faith and fair dealing as 24 herein alleged, plaintiff seeks punitive damages in an amount to be determined by proof at trial. 25
  - (Required for verified pleading) The items on this page stated on Information and belief are (specify item numbers, not line numbers):

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SHORT MIMS	TITLE. S V. CIRCUIT CITY STORES, INC.	CASE NUMBER:	
THIRI	CAUSE OF ACTION—Breach of Warranty (Were miber)	hantability)	Page 11
ATTACHI	WENT TO DICEmplaint Dicross-Complaint		
BWM-14.	Platitiff-(name): SATCHIDANANDA MIMS AKA SATCHI MII	MS	
	alleges that on or about (trate): SEPTEMBER 07, 2005 defendantles is effent: CIRCUIT CITY STORES, INC.		
	sold plaintill trushilly and description of goods: one (TOS/M45S26S	) LAPTOP COMPUTER	
	at retail and plaintiff brought such goods from defendant(s) for a price of (an XI.A true copy of a memorandum or contract regarding this sale is anached		bir BWM-1
BWM⁄Z.	Dion or about (date): defendant(s) Imanufacturer): Does 1-5	•	
	manufactured such goods for the purpose of their eventual sale to retail buy	orsi.	
вум-з.	(X) On or about (dáis):  defendants: [distributor]: Does 1-5		••
	acquired such goods from delendent(s) manufacturer and distributed them (	o délendant(s) soller for eventu	al.ietail
BWM-4.	Alin the process, defendants (name): TOSHIBA		
-	appended to such goods a written warranty which is anached to this Cause	of Action as Exhibit BWM-4.	
BWM-5,	Such resail safe to plaintiff was accompanied separately and individually by were merchantable by defendants) (name): CIRCUIT CITY STORE	the implied warranty that such S, INC, & Does 1-5	i goods

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the state of the s	
SHORT TITLE:	CASE NUMBER:
MIMS V. CIRCUIT CITY STORES, INC.	

# CAUSE OF ACTION—Breach of Warranty (Merchantability)

Page 12

BWM-6. Defendants) breached their respective warranties implied in the sale in that idescribes. Are stated in Attachment BWM-6.

As a result of the breach by defendant(s), plaintiff did not receive merchantable goods as impliedly waitanted by defendant(s).

- #WM-7. Plaintiff discovered such breach of warranty on or about (date): October 28, 2005 and various times thereafter.

  plaintiff notified defendants) tonime): CIRCUIT CITY STORES, INC.
  - b. [] By lener, a fine copy of which is attached to this Cause of Action as Exhibit BWM-7.

    c. (A) Other (describe): In person, and by telephone on or about October 28, 2005, By telephone on the following dates: July 23,2007, August 22, 2007, September 6, 2007, June 10, 2008. By letter on June 24, 2008 a true copy which is attached as Exhibit C. Also see attachment BWM-7.
- BWM-8. As a legal result of such breach of the warranty of merchantability by defendantist, plaintiff has been damaged in the amount's 2000.00
- BWM-9. Plaintiff repeats and re-alleges the allegations set fourth in paragraphs 20 through 39 as if fully set fourth in this matter.

	ORT TITLE: MIMS V. CIRCUIT CITY STORES, INC.	Code hunder:
. 1	ATTACHMENT (Number): BV	/M-6 Page 13 of
1	(This Attachment may be used with any Judicial Co	
2	The screen malfunctions occasionally during load up. Sometimes	
3	background, when this occurs the keyboard will not function, it be	comes inoperable.
4	The keyboard malfunctions frequently, the F10 and F11 keys turn	on automatically when the screen or
5	computer is moved, or when computer is held at a 45 degree angle	When F10 and F11 keys turn on
6	turn on the keyboard types numbers only instead of letters and bec	omes inoperable.
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26	<u>.</u> • .	
Ĭ	the state of the s	amente in this Attachment are made under
27	(if the item that this Attachment concerns is made under panalty of parjury, all sta- penalty of parjury.)	ements in this Attachment are made under

MC-025

	MC-025
SHORT TITLE: — MIMS V. CIRCUIT CITY, INC.	CASE NUMBER:

ATTACHMENT (Number): BWM-7

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(This Attachment may be used with any Judicial Council form.)

(Add pages as required)

- 1. Plaintiff bought the computer primarily for personal, family, or household purposes. The computer is a new consumer good as that term is defined in Civ. Code § 1791(a).
- 2. Plaintiff delivered the computer to defendant's repair facility and notified defendant of the nonconformity in writing, with full particulars for the purposes of service, a true copy of that notice is attached as Exhibit C and incorporated by reference. Defendant made a reasonable number of attempts on account of the same nonconformity to service or repairs the computer, to conform to the express warranty. Those attempts were unsuccessful, in that the computer still has the following defects: malfunctioning screen, when computer is loading up sometimes screen shows white background, when this occurs keyboard becomes inoperable, malfunctioning key board, the F10 and F11 keys periodically come on automatically when screen is moved and causes keyboard to become inoperable and wireless internal modem has problems connecting to internet connections. In addition sometimes when the system loads up an error comes up stating there is a hardware issue prompting the restart of the computer. The dates and duration of the attempts at service or repair are as follows:

Months	Year	Days
April 11-14,	2006	04 days
April 14-24,	2006	10 days
July 23-August 03,	2007	10 days
August 22-30,	2007	08 days
September 6-17,	2007	11 days
June 24-Jul 03,	2008	08 days

3. After the unsuccessful attempts at repair, plaintiff demanded that defendant replace the computer of reimburse plaintiff in an amount equal to the purchase price paid less an amount directly attributable to plaintiff's use of the goods prior to the time plaintiff discovered the nonconformity. Defendant Circuit City Stores, Inc. has failed and refused, and continues to fail and refuse, to make replacement or reimbursement. As a result of defendant's breach of warranty, plaintiff has been damaged in the appropriate of \$ 2000.00.

(If the item that this Attachment concerns is made under penalty of perjury, all statements in this Attachment are made under penalty of perjury.)

Page 1 of 1

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SHORT TITLE	GASE NUMBER:
Siroki iii t	GASE NOMBEK:
MIMS V. CIRCUIT CITY STORES, INC.	
<u> </u>	

FOURTH (number)

CAUSE OF ACTION—Breach of Warranty (Fitness)

Page, 15

ATTACHMENT TO SComplaint Cross Complaint

BWF-1. Plaintiff (name): SATCHIDANANDA MIMS AKA SATCHI MIMS

allèges that on or about (date): JUNE 24, 2008 plaintiff required (quantity and description of göods):
One (TOS/M45S265) New Laptop Computer

for the particular purpose of (describe):

Surfing the internet, Typing or to key words using the keyboard, viewing various images such as videos on the internet, DVD's, and listening to music and all other normal use expected from a laptop computer

To select and furnish suitable goods for such purpose, plaintiff relied on the skill and judgment of defendants) Iname): CIRCUIT CITY STORES, INC. & Does 1-5

BWF-2. Don or about (date): Septemenber 07, 2005
defendant(s) sold to plaintiff (quantity and description of goods):
one (TOS/M45S265) Laptop Computer

and plaintiff bought such goods from defendant(s), in such reliance, for amount of (price paid): \$ 1730.00 BA true copy of the memorandum or contract of the sale is attached to this Cause of Action as Exhibit BWF-2.

BWF-3. At the time of the retail sale of such goods, defendant(s) had reason to know the particular purpose for which the goods were required because plaintiff expressly communicated such purposes to defendant(s). Defendant(s) further knew plaintiff was relying on the skill and judgment of defendant(s) to select and furnish suitable goods; thus there was an implied warranty that goods were fit for such purpose.

SHORT TITLE:	CASE NUMBER!
MIMS V. CIRCUIT CITY STORES, INC.	

## CAUSE OF ACTION—Breach of Warranty (Fitness)

Page 16

- BWF-4. Defendant(s) breached such warranty in that plaintiff did not receive suitable goods and such goods were not fit for the particular purpose for which they were required in that idescribe fallures:
- Plaintiff discovered such breach of warranty on or about (date): October 28, 2005

  a. & On or about (date): October 28, 2005 and various times thereafter.
  - b. A By letter, a true copy of which is attached to this Cause of Action as Exhibit BWM-7.

ptaintiff notified defendant(s) (name): CIRCUIT CITY STORES, INC.

- c. 20 Other (describe): In person, and by telephone on or about October 28, 2005, By telephone on the following dates: July 23,2007, August 22, 2007, September 6, 2007, June 10, 2008. By letter on June 24, 2008 a true copy which is attached as Exhibit C.
- BWF-6. As a result of such breach of the warranty of fitness by defendant(s), plaintiff has been damaged in the amount \$2000.00
- BWF-7. Plaintiff repeats and re-alleges the allegations set fourth in paragraphs BWM-1 through BWM-9 as if fully set fourth in this matter.

		PLD-C-001(3)
HORT TITLE: MIMS V. (	CIRCUIT CITY STORES, INC.	CASE NUMBER:
FIFTH	CAUSE OF ACTION—Fraud	
<del></del>	(flumber)	
	ENT TO Complaint Cross-Complaint	
	arate cause of action form for each cause of action.)	
	ntiff (name): SATCHIDANANDA MIMS aka SATCHI MIMS	
alleg	es that defendant (name): CIRCUIT CITY STORES, INC.	
on or	about (date): 07/07/2008 discovery defrauded plaintiff as f	ollows:
FR-2.	•	in Attachment FR-2.a as follows:
•	•	
	·	
	b. These representations were in fact false. The truth was as a	tated in Attachment FR-2.b as follows:
	•	
	•	
	a Milean defendant made the representations	
	c. When defendent made the representations,  defendent knew they were false, or	
	defendant had no reasonable ground for believing the represent	ntations were true.
	d. Defendant made the representations with the intent to defraud a in item FIR-5. At the time plaintiff acted, plaintiff did not know to they were true. Plaintiff acted in justifiable reliance upon the truth of	he representations were false and half: 🗥 💎
FR-3.	Concealment	
	a. Defendant concealed or suppressed material facts as state	ed in Attachment FR-3.a as follows:
	•	
	b. Defendant concealed or suppressed material facts	
	defendant was bound to disclose.	in title from the second of the second of
	by telling plaintiff other facts to mislead plaintiff and prevent pla or suppressed facts.	minnt uous criscoastruß ass coliceases
	c. Defendant concealed or suppressed these facts with the intent to defin as described in Item IFIR-5. At the time plaintiff acted, plaintiff was una facts and would not have taken the action if plaintiff had known the fact.	ware of the concealed or suppressed
	PROPERTY ADDITIONS TO SERVED THE SCHOOL IN DISTRIBUTION AND THE PROPERTY OF TH	Page 17
		Page ( of 2

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;	PLD-C-001(3)
SHORT TITLE:	CASE MUMBER:
FIFTH CAUSE OF ACTION—FI	raud
FR-4. Promise Without Intent to Perform  a. Defendant made a promise about a material matter without any in Attachment FR-4.a  a follows:	intention of performing it as stated
Defendant Circuit City Stores, Inc. stated in the Circ Warranty materials attached as Exhibit A section 1 at the time of purchase of the Toshiba laptop compuwould be repaired and if the defect couldn't be repaired would be issued.	and made a part hereof, given to plaintiff ter. If a computer defect exists that it
b. Defendant's promise without any intention of performance was ma pizintiff to rely upon it and to act as described in item FR-5. At the defendant's intention not to perform the promise. Plaintiff acted in	e time plaintiff acted, plaintiff was unaware of
FR-5. In justifiable reliance upon defendant's conduct, plaintiff was induced to a so follows:	as stated in Attachment FR-5
Plaintiff purchased the laptop and additional insurance (City computer. Plaintiff reported all problems with the computer outlined in the terms of their agreement, sent the computer to the laptop defects. Each time plaintiff sent the computer to to plaintiff representing that the laptop defects were adequate adequately repaired. As a result, plaintiff has requested a new failed and refused to issue a replacement or refund as specific	to defendant, followed the procedures of defendant over 10 times for repair of defendant; defendant returned the laptop ely repaired, when they were not w laptop several times and defendant has
FR-6. Because of plaintiff's reliance upon defendant's conduct, plaintiff has bee Attachment FR-6 as follows:	on damaged value as stated in
FIR -7. Other:  Plaintiff repeats and realleges the allegations set fourth in pafully set fourth in this matter.	aragraphs BWF-1 through BWF-7 as if
·	Page <u>18</u>

			MC-025
	ORT TITLE:	CASE NUMBER:	
v	MIMS V. CIRCUIT CITY, INC.		
. (	ATTACHMENT (Number): FR-6		Page 19 of
1	(This Attachment may be used with any Judicial Coul	ncil form.)	(Add pages as required)
2	As a proximate result of Circuit City, Inc.'s fraud and the facts herein		
3	buy the laptop and Circuit City advantage Plan, and rely on defendar which plaintiff has been damaged in the sum of \$2000,00.	nt's false p	romise, by reason of
4	which practitit has been damaged in the suit of \$2000,00.		
5	The aforementioned conduct of Defendant Circuit City, Inc. was dec		
6	the defendant of thereby depriving plaintiff of legal rights or otherwing despicable conduct that subjected plaintiff to cruel and unjust hardsh		
	plaintiff's rights, so as to justify an award of exemplary and punitive		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
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27	(If the Item that this Attachment concerns is made under penalty of perjury, all states penalty of perjury.)	ments in this :	Attachment are made under

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ORT TITLE:	MIMS V. CIRCUIT CITY ST	CORES, INC.	CASE NUMBER:
	Exemplar	y Damages Attachment	Page20
ATTACHMENT	O  Complaint	plaint	
	onal damages ageinst defendant <i>(nam</i> JTT CITY STORES, INC., DOI		•
i☑ material fraction opposes defined	d		ctual damages, damages
As desc Dealing		n-For Breach of Implied Cov et by failing to repair defect	in plaintiffs laptop over 13 times
and left	sing to honor their agreement a	nd issue a replacement tapit	p or return plantings money.
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	omise to plaintiff in the form of
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	omise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	omise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	omise to plaintiff in the form of rable, the laptop would be
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As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	romise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	romise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	romise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	omise to plaintiff in the form of rable, the laptop would be
As desc contract replaced	ibed in the Fifth Cause of Action which stated that if plaintiffs is Plaintiff has asked defendant if	on-Fraud, defendant made praptop is defective and irrepartor replacement various time	romise to plaintiff in the form of rable, the laptop would be